

HPI-I Frequently Asked Questions

What is an HPI-I?

A Healthcare Provider Identifier–Individual (HPI-I) is a unique 16-digit number that identifies individual healthcare practitioners within Australia’s digital health system. It is used to access national digital health services such as My Health Record and to support secure digital communication.

Why is an HPI-I important?

An HPI-I ensures you are recognised as an individual healthcare provider and allows you to securely access and use digital health systems. It supports professional recognition, safe information sharing, and compliance with current and future digital health requirements.

Do all sonographers need an HPI-I?

No. An HPI-I is not mandatory for all sonographers. Whether you need one depends on your role and responsibilities, particularly who is responsible for uploading diagnostic reports to My Health Record.

Who should apply for an HPI-I?

An HPI-I is particularly relevant for sonographers who:

- run their own practice, or
- are responsible for uploading diagnostic reports or clinical information to My Health Record.

Do Ahpra registered-members already have an HPI-I?

Yes. All Ahpra registered healthcare practitioners are automatically assigned an HPI-I. You can obtain your HPI-I by contacting Ahpra directly.

I am not Ahpra registered-. Can I still get an HPI-I?

Yes. Eligible ASA members who are not Ahpra registered- can apply for an HPI-I through ASA, provided they meet the Healthcare Identifiers Service eligibility criteria.

How does the ASA HPI-I application process work?

With your consent, ASA will submit your required personal details to Services Australia through the Health Professional Online Services (HPOS) system and manage your HPI-I eligibility on your behalf.

How do I give my consent?

You can consent to participate in the HPI-I program by answering the relevant question during the ASA joining or annual renewal process.

Do you consent to ASA sharing your personal details and other relevant information with the responsible government agency for the purpose of registering you for a Healthcare Provider Identifier – Individual (HPI-I) under the HI Service? This data exchange involves identifiable information (not de-identified data) and will be handled in accordance with the privacy policy.

Please select Yes if you agree to participate in this service, or No if you do not. *

Please Select ▼

Is my personal information secure?

Yes. All information shared between ASA and Services Australia is handled securely and in accordance with the *Healthcare Identifiers Act 2010* and relevant privacy and data protection requirements.

What is My Health Record, and how does it relate to HPI-I?

My Health Record is Australia's national digital health record system. An HPI-I is required to access My Health Record as a healthcare provider and to view or upload clinical information.

Are diagnostic reports required to be shared with My Health Record?

Recent legislative changes mean diagnostic reports are shared with My Health Record by default, unless a patient opts out or an exception applies. An HPI-I ensures reports are correctly attributed to the responsible healthcare provider.

What happens if I don't have an HPI-I?

Without an HPI-I, you cannot be identified within the Healthcare Identifiers Service and will not be able to access or upload information to My Health Record as an individual healthcare provider.

Why should I apply now?

Applying for an HPI-I is a simple step that helps future-proof your practice. Digital participation is becoming standard across healthcare and having an HPI-I now helps avoid barriers as requirements continue to expand.

Where can I get more information or support?

Further information and resources will be made available on the ASA website. If you have questions about eligibility or the application process, please contact ASA Member Services on 03 9552 0000 or email memberservices@sonographers.org.